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Lone Star Family Health Center Selects athenahealth to Enable Superior Health Outcomes and a Consumer-Grade Patient Experience

CONROE, TEXAS – Lone Star Family Health Center (LSFHC) announces the launching of a new electronic health record, athenaOne, from athenahealth, Inc., a leading provider of network-enabled software and services for medical groups and health systems nationwide.

“By working with athenahealth, we are taking a significant step toward providing our patients with improved access and convenience, empowering them to manage their health actively and receive the outstanding care they deserve, while preparing LSFHC for increased participation in value-based care arrangements,” said Karen Harwell, CEO of Lone Star Family Health Center. “We needed a partner that supports the unique needs of FQHCs. athenahealth’s strong portfolio and understanding of FQHCs were invaluable in our decision-making process. athenaOne’s robust functionality and data intelligence capabilities allows our staff to make informed clinical decisions based on trends and patterns within our patient data and focus on proactive care instead of administrative tasks.”

For 23 years, LSFHC has supported a community of more than 36,000 unique patients through its multi-specialty healthcare services, including family medicine, dental, behavioral health, women’s health, pharmacy and more with a mission to provide compassionate and affordable care. Recently, the organization sought a new solution

to address ongoing challenges engaging patients, coordinating care with limited health data exchange capabilities and managing administrative burden. After a thorough evaluation of solutions, LSFHC determined that athenaOne's modern, scalable, cloud-based technology would best help them improve clinical and financial performance while optimizing clinician and patient experience.

"We needed a platform that could enhance our quality reporting and streamline care coordination," said Dr. Daniel Porter, medical director at Lone Star Family Health Center. "With athenaOne, we are excited about the potential for better interoperability and access to critical patient data. athenahealth's modern features, such as automated order sets and mobile capabilities, will ease clinical complexity, help prevent clinician burnout and empower our residents and staff with accurate data to support population health management as well as quality improvement projects and enhance the quality of care we deliver to our patients."

Using athenaOne, LSFHC gains a more holistic view of the patient, regardless of the EHR used by local hospitals and health systems via athenahealth's interoperability. This capability is crucial for ensuring that the center can provide comprehensive, coordinated care for its population. With athenaOne, the health center also can easily conduct reporting to identify high-risk patients for ongoing treatment of chronic conditions, benchmark and reward physician performance and secure additional funding for the practice. All this is supported by athenahealth's continued investments in support of Federally Qualified Health Centers (FQHCs), including the completion of Uniform Data System+ (UDS+) synthetic testing to help customers deliver coordinated care while keeping up with regulatory and reporting requirements.

"Healthcare continues to shift towards more value-based, outcome-focused payment models and every practice – from FQHCs to the largest ambulatory care providers – deserves solutions that enable integrated, patient-centered approaches to care." said Chris Kondrat, chief customer officer for athenahealth. "These practices want to address the full spectrum of patient needs, which requires the right combination of

partnership, services, and technologies to provide comprehensive care that leads to better health outcomes. At athenahealth, we are dedicated to supporting that journey by delivering solutions that help organizations succeed in today's healthcare landscape – including integrating AI directly into the athenaOne experience in ways that address our customers' biggest needs."

athenahealth strives to cure complexity and simplify the practice of healthcare. Innovative technology includes electronic health records, revenue cycle management, and patient engagement solutions that help healthcare providers, administrators and practices eliminate friction for patients while getting paid efficiently. athenahealth partners with practices with purpose-built software backed by expertise to produce the insights needed to drive better clinical and financial outcomes. They are inspired by their vision to create a thriving ecosystem that delivers accessible, high-quality, and sustainable healthcare for all. Learn more at athenahealth.com.

For more information, contact Courtney Galle, marketing and communications manager, at cgalle@lonestarfamilly.org or 936-283-7098. Information on Lone Star Family Health Center can be found at www.lonestarfamilly.org or on Facebook, Instagram, X, LinkedIn and YouTube.

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Founded in 2002, Lone Star Family Health Center is a full-service, state-of-the-art Federally Qualified Health Center and nonprofit 501 (c)3. The health center's mission is to provide compassionate, affordable healthcare and prepare tomorrow's family medicine professionals. Primary care services are offered across five clinic locations in Conroe, Willis, Spring, Grangerland and Huntsville.