



FOR IMMEDIATE RELEASE

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Lone Star Family Health Center Recognized by National Committee for Quality Assurance

CONROE, TEXAS – Lone Star Family Health Center was recently recognized as a Patient Centered Medical Home by the National Committee for Quality Assurance (NCQA).

In order to achieve this recognition, the health center, was evaluated on five standards. These standards include:

- **Connecting with primary care.** The site connects and shares information with patients' primary care providers and helps patients find a primary care provider if they don't have one.
- **Identifying patient needs.** The site directs patients to appropriate providers when necessary.
- **Patient care and support.** The site uses evidence-based decision support in care delivery, collaborates with patients to make care decisions and delivers culturally and linguistically appropriate services.
- **System capabilities:** The site uses electronic systems to collect data and execute specific tasks.
- **Measure and improve performance:** The provider systematically monitors performance and carries out activities to improve clinical outcomes and patient experience.

“The health center is proud to deliver compassionate, affordable healthcare to the community,” said Karen Harwell, CEO of Lone Star Family Health Center. “Our first priority is always to our patients and providing them the best experience.”

NCQA is a nonprofit 501 (c)3 organization that works to improve healthcare quality through the administration of evidence-based standards, measures, programs and accreditation.

For more information, contact Courtney Galle at cgalle@lonestarfamilly.org or 936-521-8465. Information on Lone Star Family Health Center can be found at www.lonestarfamilly.org or on Facebook, Instagram, Twitter and YouTube.

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NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website (ncqa.org) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at ncqa.org, on [Twitter @ncqa](https://twitter.com/ncqa), on Facebook at facebook.com/NCQA.org/ and on LinkedIn at linkedin.com/company/ncqa.

Founded in 2002, Lone Star Family Health Center is a full-service, state-of-the-art Federally Qualified Health Center and nonprofit 501(c)3. The health center's mission is to provide compassionate, affordable healthcare and prepare tomorrow's family medicine professionals. Primary care services are offered across five clinic locations in Montgomery and Walker counties including Conroe, Willis, Spring, Grangerland and Huntsville. The health center accepts most insurance including Medicaid, CHIP and Medicare plans. Additionally, there are low cost, self-pay options and a sliding fee scale with eligibility. To learn more, visit www.lonestarfamilly.org or find us on Facebook, Instagram, Twitter and YouTube.