



2021 ANNUAL REPORT

# WELCOME

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**Duke Coon**  
Lone Star Family Health Center  
Board Chair

In my 13 years of devoted service to Lone Star Family Health Center as a volunteer board member, I have worked alongside fellow directors and clinic leaders to build on opportunities and respond to challenges. The COVID-19 pandemic presented an unprecedented level of distress on individuals, our community and the entire health care system. Coming out of “survival” mode at the end of 2020, the health center sprang into action in 2021 leading the charge to vaccinate the public in a joint effort with county officials, the health department and area first responders. Between January and June, the health center succeeded in administering over 60,000 COVID-19 vaccines across five community sites. I was extremely proud of this effort, but not surprised. Lone Star Family Health Center’s clear vision and mission provide a pathway for acting quickly when urgent needs arise. We exist to build a healthy community, one family at a time.

By the end of 2021, a return to strategic objectives and projects resumed. I’m excited to share that the health center will be expanding our Willis location in 2022 and our Conroe location in 2024. In addition, the Conroe Family Medicine Residency will expand its postgraduate training program with the addition of six Family Medicine physicians over the next three years. Facility and workforce expansion efforts will allow the health center to serve more patients and offer more integrated services from multiple clinic sites across Montgomery and Walker counties.

Lone Star Family Health Center is always looking for ways to deliver high-quality, compassionate health care across our community. Thank you for partnering with us to further this mission — advocating for the delivery of affordable and accessible health care for all, donating financially to our organization and volunteering your time.



## BOARD MEMBERS

Duke Coon – Chair  
Rod Chaves – Vice Chair  
Patty Garcia – Secretary  
Alfredo Hassey  
A.R. Shelton  
Karen Lonon  
Bill Wilkins  
Hector Forestier  
Denise Cipolla  
Lane Aiena, MD  
Stephanie Atkins

## SENIOR LEADERSHIP

Karen Harwell, CPA – Chief Executive Officer  
Lata Joshi, MD – Chief Medical Officer  
Heidi Bunyan, MPH – Chief Operating Officer  
Daniel Porter, MD – Medical Director  
Valerie Powell, PharmD – Pharmacy Director

*“Providing compassionate,  
affordable healthcare and  
preparing tomorrow’s family  
medicine professionals.”*

Lone Star Family Health Center Mission Statement

# Conroe Family Medicine Residency Program

## RESIDENCY PROGRAM LEADERSHIP



**Lata Joshi, MD**  
Chief Medical Officer  
*Conroe Family Medicine  
Residency Program Director*



**Marwan Al-khudhair, MD**  
Family Medicine  
*Conroe Family Medicine  
Residency Associate Program Director*



**Jonathan Santos, MD**  
Family Medicine / OB  
*Conroe Family Medicine  
Residency Associate Program Director*

## RESIDENCY PROGRAM PARTNERS

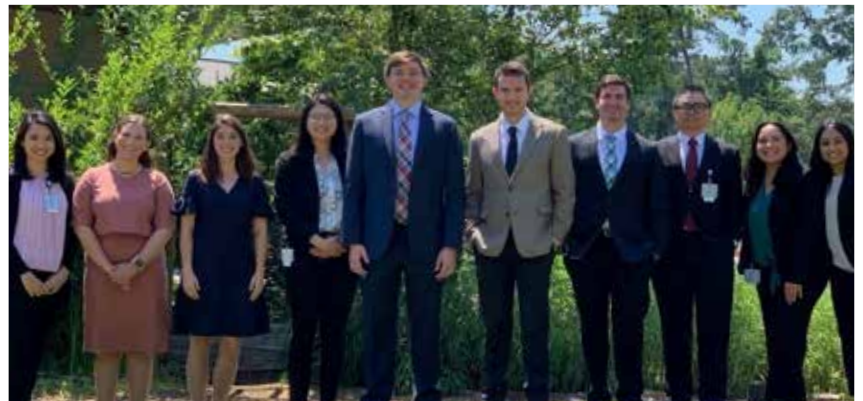


## GRADUATING CLASS OF 2021



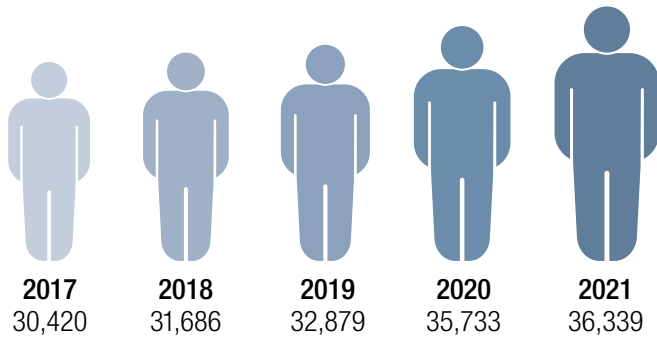
**Front Row** (left to right): Xuyen Phan, Krystal DeLeon, Chandana Chitturi  
**Back Row** (left to right): Husain Mogri, Dale Beran, Kenny Lam, Joshua Morgan, Jacob Stanley, Scott Tong, Ankur Pradhan

## INCOMING CLASS OF 2024

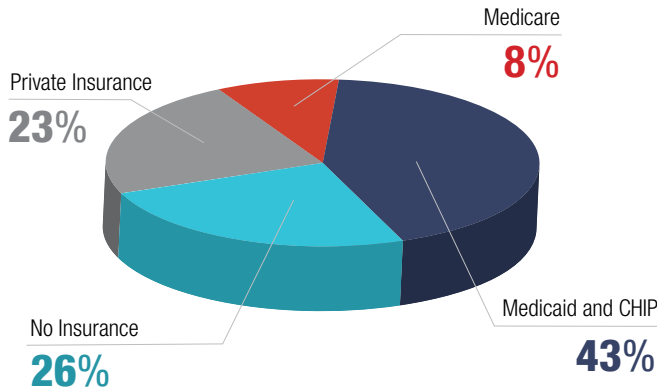


**Pictured, left to right:** Tana Nieto, Rachel Dockery, Alyssa Ellerbrock, Amanda Chau, George Downham, Kyle Johnson, Phillip Simpson, Risheng Ye, Alexis Cruz, Chelsey Abraham

### Total PATIENTS (2017-21)

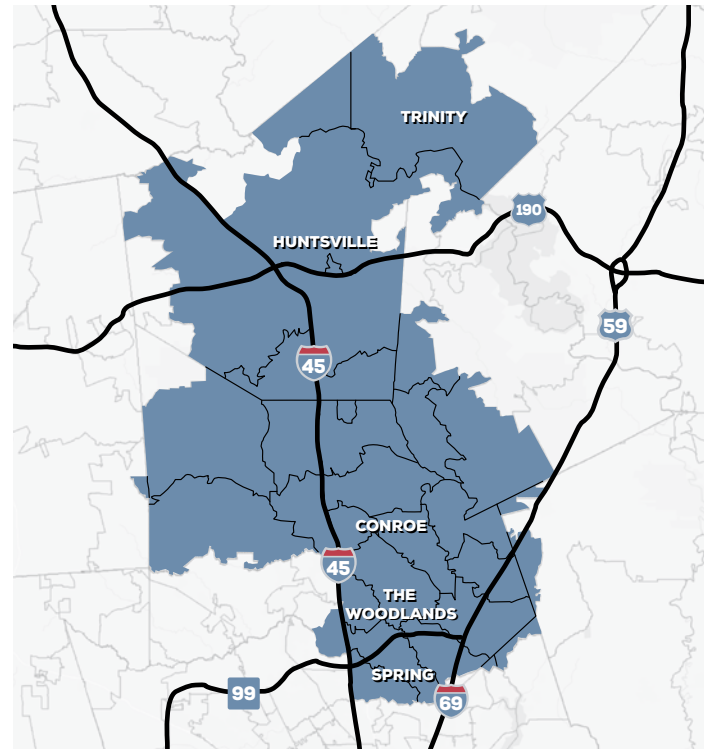
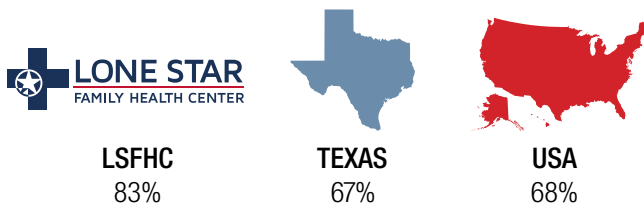


### Patient INSURANCE STATUS



### Patient POVERTY LEVELS

Percentage of health center patients living at or below 100% of the Federal Poverty Level (2021)



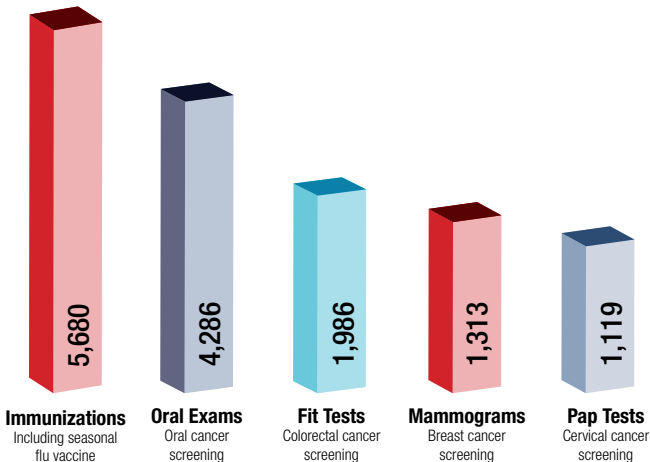
### Lone Star Family Health Center SERVICE AREA

City	Zip Code(s)	City	Zip Code(s)	
CONROE	77301	SPRING	77373	
	77302		77380	
	77303		77386	
	77304	CLEVELAND	77328	
	77306		NEW WAVERLY	77358
	77385			HUNTSVILLE
WILLIS	77378	77340		
	77318	MONTGOMERY	77316	
TRINITY	75862		77356	
	PORTER	77365	NEW CANEY	77357
SPLENDORA		77372		

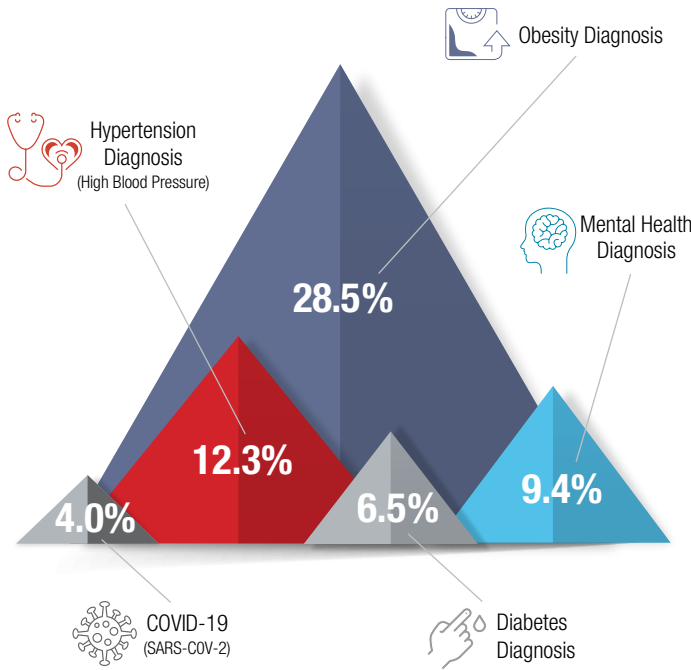
**Total PATIENT VISITS** (2017-21)



**SCREENING SERVICES** Performed (2021)

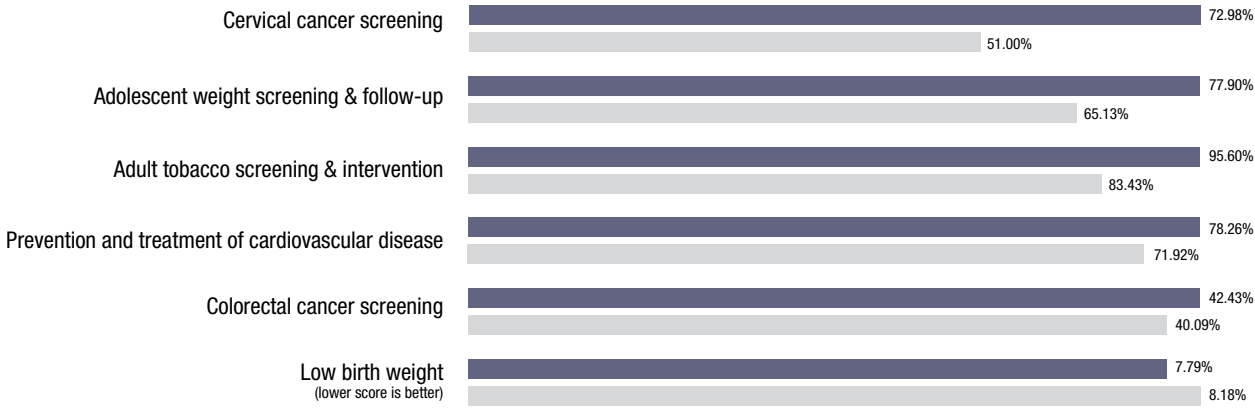


**Top Patient DIAGNOSES** (2021)



**LSFHC QUALITY MEASURES** That Beat National Averages

■ Lone Star Family Health Center Quality Measures Average  
 ■ National Quality Measures Average (2020)\*



\*2020 National Health Center Data. <https://data.hrsa.gov/tools/data-reporting/program-data/national>

## 2021 Community Impact



### **"Don't Miss The Bus" Back-to-School Program**

167 free well child visits and vaccines provided to uninsured kids.



**Sports Physicals** - Over 500 sports physicals performed across seven Conroe ISD campuses.



**Dental Outreach** - Free dental services provided to over 70 uninsured kids.



**East County Community Outreach** - Series of health education events held in East County communities of Grangerland and Deerwood.



**Mass Vaccination Efforts for COVID-19** - Over 60,000 vaccines administered in partnership with Montgomery County OEM, Montgomery County Public Health, Montgomery County Judge Mark Keough, and various local police and fire departments.



**Lone Star Family Health Center staff**

## In Appreciation

Lone Star received generous grants and contributions during 2021 from:

- US Department of Health and Human Services, Health Resources and Services Administration
- HCA Houston Healthcare Conroe
- Episcopal Health Foundation
- Houston Methodist Community Benefits Program
- Montgomery County, Texas
- FAITH “Fighting Cancer” in Montgomery County
- Woodforest Charitable Foundation
- The Ark Church

*Thank you!*

## Lone Star Family Health Center Awards & Recognition



## Lone Star Family Health Center 2021 Financial Overview

### Statement of Operations:

*Unaudited results, as of Dec. 31, 2021*

	2021	2020	2019
Patient Service Revenue	\$15,843,069	\$13,838,763	\$15,925,059
Grant and Donation Revenue	\$10,392,880	\$7,985,159	\$5,751,406
Other Revenue	\$4,894,331	\$3,226,059	\$1,949,560
<b>Total Operating Revenues</b>	<b>\$31,130,280</b>	<b>\$25,049,981</b>	<b>\$23,626,025</b>
Personnel Expenses	\$18,939,246	\$17,212,592	\$16,720,893
Supplies and Other Expenses	\$4,270,007	\$4,192,232	\$3,969,195
Outside Services	\$3,793,099	\$3,125,520	\$2,131,540
Depreciation and Amortization	\$1,147,467	\$1,161,610	\$1,199,969
<b>Total Operating Expenses</b>	<b>\$28,149,819</b>	<b>\$25,691,954</b>	<b>\$24,021,597</b>
<b>Operating Surplus/(Deficit)</b>	<b>\$2,980,461</b>	<b>(\$641,973)</b>	<b>(\$395,572)</b>

### Balance Sheet:

*Unaudited results, as of Dec. 31, 2021*

Assets:	2021	2020	2019
<b>Total Current Assets</b>	<b>\$10,521,249</b>	<b>\$9,912,634</b>	<b>\$7,448,170</b>
Property, Plant & Equipment, Net	\$11,507,609	\$11,981,896	\$12,661,253
Other Assets, Net	\$115,615	\$200,151	\$203,361
<b>Total Assets</b>	<b>\$22,144,473</b>	<b>\$22,094,681</b>	<b>\$20,312,784</b>

### Liabilities:

<b>Total Current Liabilities</b>	<b>\$2,967,897</b>	<b>\$5,769,934</b>	<b>\$2,129,269</b>
Long-term Debt	\$7,083,867	\$7,245,390	\$7,470,964
<b>Total Liabilities</b>	<b>\$10,051,764</b>	<b>\$13,015,324</b>	<b>\$9,600,233</b>
Unrestricted Net Assets	\$11,910,483	\$8,847,221	\$10,385,158
Temporarily Restricted Net Assets	\$182,226	\$232,136	\$327,393
<b>Total Net Assets</b>	<b>\$12,092,709</b>	<b>\$9,079,357</b>	<b>\$10,712,551</b>
<b>Total Liabilities and Net Assets</b>	<b>\$22,144,473</b>	<b>\$22,094,681</b>	<b>\$20,312,784</b>

